

## Press Cuttings June 2010


7



iB Management Solutions

<b>Title: Computer Weekly (on-line)</b>	<b>Circulation: 87,000 unique visitors</b>

### [Sunwin replaces manned call centre with automated IVR solution to distribute ATM lock codes to](#)

 **News** | [www.securitypark.co.uk](http://www.securitypark.co.uk)

...agent capacity was limited. For Sunwin, iB Management Solutions installed CIAS on two dedicated servers connected to **ISDN lines** which can now accommodate up to 24 callers at any one time, with one server mirroring the other to provide total failover...

[http://www.securitypark.co.uk/security\\_article264605.html](http://www.securitypark.co.uk/security_article264605.html)